



# NCFE CACHE Level 3 Diploma in Skills for Business: Retail

Qualification Number: 601/2651/6

LEVEL Level 3	DURATION 9–12 Months	CREDITS 93 Credits	STUDY MODE Online / Distance	AWARDING BODY NCFE CACHE
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## COURSE OVERVIEW

Retail is serious business — and this Level 3 Diploma treats it that way. Designed for learners aged 16+, it blends core business competencies with specialist retail knowledge employers actually value. You'll develop skills across communication, problem-solving, customer service, visual merchandising, buyer behaviour, and goods management. With 930 hours Total Qualification Time, 93 credits, and UCAS points, this is a qualification that carries real weight — whether you're moving into employment or progressing to a Foundation or Honours degree in a business field.

## QUALIFICATION UNITS

- Business culture and responsibilities
- Deliver customer service in a business environment
- Produce documents in a business environment
- Solve problems in a business environment
- Communicate in a business environment
- Understanding the retail industry
- Visual merchandising in a retail environment
- Buyer behaviour in sales situations
- Promoting and branding in retail business
- Understanding receipt and storage of goods

## ENTRY REQUIREMENTS

- Age 16 or over
- Level 2 Functional Skills in English & Maths
- International qualifications accepted
- No prior retail experience required

## PROGRESSION

- Level 3 Diploma in Skills for Business
- Foundation Degree in a business-related discipline
- Level 4 Retail Management qualification
- Retail management, business operations & customer service roles

## ASSESSMENT & CERTIFICATION

Assessed through a **portfolio of evidence** — internally assessed and externally quality assured by NCFE. Learners complete assignments, practical tasks and written work demonstrating each unit's learning outcomes. Graded: **Pass, Merit or Distinction**. Build an employer-ready professional portfolio. Awarded by NCFE CACHE.

**Course Fee: £1,500 (+20% VAT)**

Flexible payment plans | 0% interest instalments | PayPal & Klarna

**APPLY NOW**

[www.ukversity.co.uk](http://www.ukversity.co.uk)

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**Feefo Gold Trusted Service**  
2024 & 2025

Trustpilot 4.9/5 ★★★★★  
98.4% Completion Rate